

Terms and Conditions

Last Updated: 20/06/2026

These Terms and Conditions apply to all services provided by Aesthetics by Beth Ltd ("the Clinic", "we", "us", "our"). By booking an appointment or receiving treatment, you agree to be bound by these Terms and Conditions.

1. Definitions and Interpretation

"Client" means any individual receiving or seeking treatment from the Clinic.

"Treatment" means any consultation, aesthetic procedure, skincare treatment, or service provided by the Clinic.

"Practitioner" means the qualified healthcare professional providing treatment.

References to legislation include any amendments, updates, or replacements of that legislation.

2. Appointments

Appointments may be booked online, by telephone, email, or other approved booking methods.

A deposit may be required to secure an appointment.

Clients are responsible for attending appointments on time. Late arrival may result in treatment time being reduced or the appointment being rescheduled.

The Clinic reserves the right to refuse, cancel, or reschedule appointments where necessary.

Cancellation and rescheduling requests should be made with at least 48 hours' notice. Failure to provide sufficient notice may result in the loss of any deposit paid.

3. Fees and Payment

Treatment fees will be advised before treatment is carried out.

Full payment is required on the day of treatment unless otherwise agreed.

Deposits are deducted from the final treatment cost.

The Clinic reserves the right to amend treatment prices at any time. Any changes will not affect appointments already booked.

Outstanding balances must be settled before future appointments can be arranged.

4. Eligibility for Treatment

Clients must be at least 18 years of age unless a treatment specifically permits otherwise.

Certain treatments may require a medical consultation, assessment, or prescription before treatment can proceed.

The Clinic reserves the right to refuse treatment where it is considered clinically inappropriate, unsafe, or not in the client's best interests.

Clients are responsible for providing complete and accurate medical information.

5. Clinic Rules

Clients must treat staff, practitioners, and other visitors with courtesy and respect.

Aggressive, abusive, threatening, discriminatory, or inappropriate behaviour will not be tolerated.

Clients must follow all pre-treatment and aftercare advice provided.

The Clinic reserves the right to refuse treatment or terminate appointments where clinic rules are breached.

6. Treatment Outcomes

All aesthetic treatments carry risks and individual results may vary.

The Clinic does not guarantee specific outcomes.

Photographs may be taken for clinical records with the client's consent.

Clients acknowledge that treatment results are subjective and may vary depending on individual factors.

7. Limitation of Liability

Nothing within these Terms and Conditions excludes or limits liability where such limitation is prohibited by law.

Subject to applicable law, the Clinic shall not be liable for indirect, consequential, or economic losses arising from treatment.

The Clinic's liability shall be limited to the value of the treatment provided except where otherwise required by law.

8. Changes to Terms and Conditions

The Clinic reserves the right to amend these Terms and Conditions at any time.

The latest version will be available on our website and will apply to future bookings and treatments.

9. How We Use Your Personal Information (Data Protection)

Personal information is processed in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and the Clinic's Privacy Policy. Information may be collected and used for treatment, administration, legal, regulatory, insurance and healthcare purposes. Further information about how personal data is collected, used, stored and protected can be found in our Privacy Policy.

10. Regulations

The Clinic operates in accordance with applicable UK and Northern Ireland legislation, professional standards, regulatory guidance and clinical best practice. This includes, where applicable, the Nursing and Midwifery Council Code, UK medicines legislation, UK data protection legislation, Northern Ireland health and safety requirements, infection prevention and control guidance, clinical waste obligations, advertising rules for prescription-only

medicines, consumer protection law, equality legislation, and any relevant local authority or RQIA requirements.

Treatments are carried out only by appropriately qualified and insured practitioners working within their scope of competence. Prescription-only medicines will only be prescribed and administered in accordance with legal, regulatory and professional requirements, including face-to-face assessment where required.

11. Information

Information provided on our website, social media channels, advertisements, and marketing materials is intended for general information purposes only.

Such information does not constitute medical advice and should not replace a professional consultation.

12. Complaints

The Clinic is committed to providing a high standard of care.

Any concerns or complaints should be raised as soon as possible to allow prompt investigation and resolution.

A copy of our Complaints Procedure is available upon request and on our website.

13. No Waiver

Failure by the Clinic to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision or any other rights.

14. Severance

If any provision of these Terms and Conditions is found to be unlawful, invalid, or unenforceable, the remaining provisions shall continue in full force and effect.

15. Law and Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of Northern Ireland.

Any dispute arising from or in connection with these Terms and Conditions shall be subject to the jurisdiction of the courts of Northern Ireland, subject to any mandatory consumer rights or legal protections that may apply.